

Julio Meza

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Data Analyst and IT Operations Specialist with 10 years of demonstrated experience working with real-time warehouse management systems for supply chain businesses. Earned a certificate in Data Analytics from Columbia University. Possesses a natural knack for combining technical know-how with creative elements. Recognized as proactive, resourceful, and persistent problem-solver.

TECHNICAL SKILLS

Languages: Python, R, SQL, JavaScript, HTML, CSS, VBA

Applications: Power BI, GIT, Github, PostgreSQL, Command Line, Tableau

Tools: Jupyter Notebook, Pandas, Numpy, Matplotlib, Databasing, Excel

PROJECTS

Shipping Order Status in Real-Time | <https://github.com/wdsrx/waves>

- Summary: Communicate the status of all outbound orders with a visual representation of the statuses as well as a table with all the details in real-time.
- Tools: SQL, Python, HTML, JavaScript, CSS, Bootstrap, Pandas

EXPERIENCE

Reliable HealthCare Logistics, Boca Raton FL

Data Analyst (*August 2022 – Present*)

- Developed a comprehensive Power BI dashboard for real-time monitoring of a Transportation Management System (TMS) implementation project.
- Engineered a daily billing flash report in Power BI for executive leadership to enable swift and informed financial decisions.
- Craft a Power BI solution to capture and visualize employee access times by consolidating tap-in data from access card systems across multiple servers, facilitating real-time attendance monitoring and remote access for management.
- Orchestrated a major warehouse transition by developing a Power BI dashboard to track over 10,000 pallets, ensuring seamless relocation and inventory accuracy for more than 20 clients between Warehouse 19 and Warehouse 23.
- Designed a dynamic Power BI dashboard to optimize inventory management, granting staff instant visibility into location configurations, status updates, and size classifications, thereby enhancing operational efficiency and allocation processes.

WDSrx, Boca Raton FL

IT Operations Manager (*January 2020 – August 2022*)

- Created a dashboard to display all the open shipping orders using SQL, Python, and JavaScript. This reduced the picking average time from 24 hours to 8 hours.
- Strategically managed the IT Support Team by conducting individual assessments to understand each member's strengths, preferences and professional aspirations. Assigning challenging and motivating projects tailored to their unique personalities and functions. This personalized management approach significantly enhanced job satisfaction and engagement, leading to a dramatic reduction in employee turnover in the IT department from an average of 3 months to 2 years.
- Expertly designed and deployed KPI Reports using SQL Reporting Services, enhancing transparency into our operations. This initiative significantly improved customers trust and engagement, fostering deeper understanding and stronger relationships, underscored by positive feedback on the increased visibility of our processes.

- Transformed the warehouse picking process by transitioning from a single-order to a multi-order system, leveraging advanced SQL queries and Pandas for optimal customer selection. This initiative led to an 83% reduction in picking time, from 120 to 20 seconds per material, boosting efficiency.

IT Support Engineer *(December 2016 - January 2020)*

- Played a key role in analyzing and selecting new technologies, like Zendesk, streamlining our response time from days to under 4 hours.
- Wrote SQL queries to deliver critical, custom information to the CEO and directors in the absence of SQL Developers, facilitating informed decision-making and ensuring uninterrupted strategic planning.
- Efficiently installed, configured, tested, and provided supported for critical applications and hardware, leveraging advanced troubleshooting techniques and cutting-edge tools. This comprehensive technical support significantly improved system reliability and user satisfaction across the organization.
- Effectively managed Active Directory, overseeing policy updates, user account configurations, and the enforcement of security protocols. My leadership ensured more reliable user access and fortified network security, contributing to improve operational efficiency.

IT Coordinator *(June 2014 - December 2016)*

- Wrote Python code to automate internet speed analysis across warehouses, prompting the adoption of a secondary ISP and slashing downtime from over 6 hours to less than 30 minutes.
- Delivered comprehensive IT support to 200+ employees and 150 corporate clients, leveraging advanced troubleshooting techniques and tools to ensure high satisfaction levels.
- Troubleshooted diverse system issues, from hardware to software, enhancing system reliability and user satisfaction.

EDUCATION

Certificate in Data Analytics

Columbia University | New York, NY

Certificate in Java Programming

McFatter Technical College | Davie, FL

Bachelor of Science in Business Administration

Universidad de Lima | Lima, Peru

ADDITIONAL EDUCATION

- Azure Fundamentals (AZ-900) | Microsoft
- IT Automation with Python | Google
- IT Support | Google
- Computer Science and Programming with Python | MIT
- Computing for Data Analysis | Georgia Institute of Technology
- Analytics Modeling | Georgia Institute of Technology
- Computer Science (CS50) | Harvard University